

We offer appointments in advance or on the day as well as by phone or in person

IN ADVANCE on the phone

- **GP telephone appointment**
e.g. for test results, advice, referral discussion
- **Nurse telephone appointment**
For travel advice, disease monitoring, test results, advice

IN ADVANCE in person

- **GP appointment**
Standard 10 or 20 minute appointment as appropriate
- **Nurse appointment**
Standard 10 or 20 minute appointment as appropriate

IN ADVANCE in person

- **HCA appointment / extended appointment**
10, 20 or 30 minute appointment as appropriate for e.g. ECG, spirometry, B12, NHS healthcheck, smoking cessation, ear irrigation, blood pressure

SAME DAY on the phone

- **GP telephone call**
e.g. for urgent advice, follow up discussion
- **GP triage call**
If you might need to be seen, to discuss with a doctor first.

SAME DAY in person

- **Minor Illness clinic**
With a GP or Nurse as needed
- **GP appointment today**
Standard 10 minute appointment
- **GP appointment tomorrow**
Standard 10 minute appointment

48 HOURS

- Prescription query, sicknote request, collect after 2pm day after tomorrow